





12. (a) Explain about organizational learning in Knowledge management. (16)

Or

- (b) Explain the role of tacit knowledge in Knowledge management. (16)

13. (a) Explain in detail about information technology for accessing explicit knowledge and tacit knowledge. (16)

Or

- (b) (i) Explain about controlled vocabulary and various formats for controlled vocabulary. (8)

- (ii) State the purpose of repackaging information and explain different types of repackaging services. (8)

14. (a) Explain various components of knowledge management strategy. (16)

Or

- (b) Consider Knowledge management in health sciences. Explain the stages involved in developing Knowledge management systems. (16)

15. (a) Explain various knowledge mapping techniques. (16)

Or

- (b) Consider Textile organization. Draw learning organization model. Develop KM implementation plan and learning organization outcome. (16)