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**Question Paper Code : 80319**

**M.B.A., DEGREE EXAMINATION, MAY/JUNE 2016**

**Elective**

**BA 7034 – INDUSTRIAL RELATIONS AND LABOUR WELFARE**

**(Regulations 2013)**

**Time : Three Hours**

**Maximum : 100 Marks**

**Answer ALL questions.**

**PART – A (10 × 2 = 20 Marks)**

1. Define Industrial relations.
2. Define Trade Union.
3. Define Industrial Conflict.
4. Define Arbitration.
5. Define Labour Welfare.
6. Briefly explain statutory welfare measures.
7. Define Counseling.
8. What are the causes of Accidents ?
9. What is construction labour ?
10. What is agricultural labour ?

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**PART – B (5 × 16 = 80 Marks)**

11. (a) Explain Industrial relations problems in the public sector organisations.

**OR**

- (b) Explain the growth of trade union. Add a note on its importance towards the organisational success.

12. (a) Explain strikes. State the advantages and disadvantages of strikes.

**OR**

- (b) Explain the concept and importance of Adjudication.

13. (a) Explain the special features of voluntary measures.

**OR**

- (b) Define education and training schemes. Explain the needs and importance of labour welfare.

14. (a) Explain occupational hazards. State the importance of occupational hazards.

**OR**

- (b) Define industrial hygiene. Explain the importance of Industrial Hygiene.

15. (a) Explain in detail about the welfare of special categories of labour.

**OR**

- (b) Define child labour. Differentiation between BPO and KPO labour.