Reg. No.:						

## Question Paper Code: 40331

M.B.A. DEGREE EXAMINATION, APRIL/MAY 2015.

First Semester

## BA 7105 - ORGANIZATIONAL BEHAVIOUR

(Regulation 2013)

Time: Three hours

Maximum: 100 marks

Answer ALL questions.

PART A — 
$$(10 \times 2 = 20 \text{ marks})$$

- 1. Define organizational Behaviour
- 2. What is personality?
- Define attitudes?
- 4. What do you mean by motivation?
- 5. What is group dynamics?
- 6. Define group cohesiveness.
- 7. What is leadership?
- 8. What do you mean by power centers?
- 9. What is job satisfaction?
- 10. Define stress.

PART B — 
$$(5 \times 16 = 80 \text{ marks})$$

11. (a) Explain the challenges faced in today's organizations and management.

Or

(b) Discuss the models of organisational behaviour.

12. (a) Explain the theories of personality.

Or

- (b) Defend the statement that perception is key factor in managerial efficiency.
- 13. (a) Explain the external factors influencing formal groups.

Or

- (b) Explain the structural change required to improve group effectiveness.
- 1. (a) Discuss different leadership styles.

Or

- (b) How could one use organizational politics for career advancement and achievement of goals of the organization?
- 5. (a) Describe the overt and covert factors that influence the quality and strength of organisational climate.

Or

(b) In today's dynamic and uncertain environment, professionals need to be capable of managing both personal and professional life - Comment.