



Chettinad

College of Engineering & Technology

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Department of Mechanical Engineering

MG8591 PRINCIPLES OF MANAGEMENT

Unit IV - MCQ Bank

1. Which of the following is not a characteristic of directing?

- (a) Directing initiate action
- (b) It is a continuous process
- (c) Flows from top to bottom
- (d) Ensuring order & discipline**

2. Which of the following is the element of directing?

- (a) Supervision
- (b) Motivation
- (c) Leadership
- (d) All of the above**

3. _____ is the process of guiding the efforts of employees to accomplish the desired goal.

- (a) Supervision**
- (b) Directing
- (c) Controlling

(d) Motivating

4. Which of the following is not a non-financial incentive?

(a) Status

(b) Job enrichment

(c) Bonus

(d) Employee progress

5. Which of the following is not a feature of motivation?

(a) It is an integral feeling

(b) Reduces absenteeism

(c) Complex process

(d) Can be positive or negative

6. _____ is an example of esteem needs:-

(a) Status

(b) Self-fulfillment

(c) Hunger

(d) Pension

7. _____ is the process of influencing the behavior of people making them

strive voluntarily towards achievement of goals

- (a) Motivation
- (b) Communication
- (c) Leadership**
- (d) Directing

8. Informal communication is also called:-

- (a) Wheel communication
- (b) Grapevine**
- (c) Verbal
- (d) Visual

9. It is very difficult to detect the source of such communication.

- (a) Upward communication
- (b) Vertical communication
- (c) Lateral communication
- (d) Informal communication**

10. Which of the following is not a type of semantic barriers?

- (a) Badly expressed message
- (b) Unclarified assumptions
- (c) Technical jargon

(d) Premature evaluation

11. Which of the following is not a type of psychological barriers?

- (a) Premature evaluation
- (b) Lack of attention
- (c) Fear of challenge to authority**
- (d) Distrust

12. Which of the following is not a type of personal barrier?

- (a) Fear of challenge to authority .
- (b) Unwillingness to communicate
- (c) Loss by transmission and poor retention**
- (d) Lack of proper incentive

13. It refers to the process of instructing, guiding, counselling, motivating and leading people in the organisation to achieve their objectives.

- (a) Planning
- (b) Organising
- (c) Staffing
- (d) Directing**

14. Which of the following is not an element of directing?

- (a) Supervision
- (b) Communication
- (c) Leadership
- (d) Inspection**

15. While other functions prepare a setting for action, name the function that initiates action in the organisation.

- (a) Planning
- (b) Organising
- (c) Staffing
- (d) Directing**

16. Identify the level at which the directing function takes place in an organisation?

- (a) Top level management
- (b) Middle level management
- (c) Lower level management
- (d) All of the above**

17. It is defined as the process of guiding the efforts of employees and other resources to accomplish the desired objectives.

(a) **Supervision**

(b) Communication

(c) Leadership

(d) Inspection

18. It means the process of making subordinates to act in a desired manner to achieve certain organisational goals.

(a) Supervision

(b) Communication

(c) **Leadership**

(d) Motivation

19. Which of the following is not an assumption of Maslow's theory?

(a) **People's behaviour is not based on their needs.**

(b) Satisfaction of such needs influences their behaviour.

(c) A satisfied need can no longer motivate a person; only next higher level need can motivate him.

(d) A person moves to the next higher level of the hierarchy only when the lower need is satisfied.

20. Effective motivation in the organisation does not contribute towards

- (a) Developing performance levels of employees
- (b) Helping to reduce employee turnover
- (c) Resistance to changes in the organisation**
- (d) All of the above

21. These needs are most basic in the hierarchy of motivation theory and correspond to primary needs.

- (a) Self Actualisation Needs
- (b) Basic Physiological Needs**
- (c) Security Needs
- (d) Belonging Needs

22. Mohit recently got a raise in his salary due to annual increment. Which of his human needs is being satisfied through this?

- (a) Security Needs
- (b) Belonging Needs**
- (c) Self Actualisation Needs
- (d) Basic Physiological Needs

23. Identify the style of leadership in which the superior uses force from within the groups in order to establish control.

- (a) Autocratic leadership
- (b) Democratic leadership**
- (c) Laissez-faire leadership
- (d) Authoritarian leadership

24. It refers to all measures which are used to motivate people to improve performance,

- (a) Leadership
- (b) Motivation
- (c) Incentives**
- (d) Communication

25. Which of the following is not an example of financial incentive?

- (a) Perquisites
- (b) Job Enrichment**
- (c) Profit Sharing
- (d) Co-partnership